

Peter Dong

Consultant - ProSidian Consulting

pdong@ProSidian.com

P +1.704.776.6452 | F 270.517.9048 | Charlotte, NC 28205



Mr. Dong joined ProSidian Consulting in early 2012 and brings with him a fact-based, value-driven approach to business analysis and process reengineering. Since graduating from Duke in 2009, Peter Dong has dedicated his energy to business process improvement. With experience in management, technology, and healthcare, Mr. Dong provides a healthy balance of business and technology expertise through a collaborative, teaming style that enables seamless navigation throughout the project life-cycle.

Professional Experience

Prior to joining ProSidian, Mr. Dong gained experience in the Healthcare Industry in the area of technology integration and implementation, risk management, financial reporting, business re-organization, business process reengineering, purchasing, product/service development, staffing, and training.

Mr. Dong started his career at Public Consulting Group in Charlotte, North Carolina, as a Business Analyst managing and supporting 30 North Carolina clients through database management and reporting, training, support, and technology implementation through the Public Consulting Group Medicaid Fee-for-Service program. He later adopted a concurrent role supporting North Carolina clients through PCG's EasyIEP web-based software.

Peter Dong gained Healthcare industry experience as general manager of Alternative Health Clinic (AHC) where he rewrote the manual and re-organized the business structure and processes to gain efficiencies through enhanced resource management. In response to the HITECH Act of 2009, Mr. Dong spearheaded AHC's successful implementation of Electronic Health Records resulting in an eight-month turnaround from purchase of EHR software and training to full use and Attestation to the Center for Medicare & Medicaid Services (CMS). As part of the EHR implementation, AHC business processes were reworked to take advantage of efficiencies gained through this software.

Other projects at AHC include developing customer satisfaction surveys and reports, implementing a performance-based employee evaluation and corresponding compensation schedule, digitizing all medical records, creating a risk analysis and risk management plan, and reorganizing management processes and procedures.

Representative Examples Of Experience:

- **U.S. Department of Commerce Minority Business Development Agency (MBDA):** Participated in an assessment of and proposal for upgrading MBDA's web presence including reworking their business plan writing capabilities.
- **Charlotte Mecklenburg Schools (CMS):** Participated in the long-term Medicaid Reimbursement program for Speech-Language, Physical, and Occupational Therapy through reengineering and streamlining databases and providing provider training and support.
- **China Galaxy Securities:** As an intern worked within the Macroeconomics Research department on analysis of how US factors influences the Chinese economy.

Other Experience:

- **Chicora Rotary Club of Myrtle Beach:** Served as the Secretary of the Chicora Rotary Club from July 2010 to June 2012.

Education and Certification

- B.S. in Economics and B.A in Music from Duke University
- In Progress: MBA from Wake Forest University